



# Communications Solutions for How We Work Today

## Vertical Communications Services

Vertical Communications® is a leading vendor of communications solutions for businesses of all sizes in almost any industry. We enable companies to better communicate and serve customers with voice, mobile and collaboration technologies that improve their critical business workflows.

Along with its portfolio of high performance communications platforms and cloud-based products, Vertical provides a full suite of systems integration and other services – from edge-to-edge solution design and deployment execution, customized application development and professional services, to carrier network design and procurement services, 24/7 remote management services and flexible financing. We also work with the top 50 carriers in the U.S. and a variety of other expert vendors in providing the following services to augment and complement your Vertical solution, including:

### Network Services

Get peace of mind knowing you have a partner for all of your communications needs by leveraging Vertical's Carrier & Network Services Team to build effective network solutions for your business. Vertical voice solutions cover the spectrum of technology ranging from analog services to SIP, and our strategic partnerships with multiple carriers allow us to be your true 'carrier advocate' for Internet solutions and connections via fiber, cable and MetroE.



### Low Voltage Voice & Data Cabling

Lay the foundation for your communications network with the latest in low voltage voice and data cabling, including Cat 5e, 6, fiber, etc.



### Data Switches

Build a data center network based on switches that promote infrastructure scalability, operational continuity and transport flexibility, including patch panels and PoE switches. Vertical offers a complete line of layer 3 & 4 data switches from LG and HP.



### Wireless Access Solutions

Create a mobile-centric organization that allows for any BYOD devices with Vertical wireless access solutions.



### IP Security Services

Rest easy with Vertical security services including alarm systems featuring 24x7 monitoring; state-of-the-art IP video surveillance cameras and recorders; and door entry systems providing secure key card access.



## Video Conferencing Solutions

Support all of the ways your teams communicate – both on-the-fly and through scheduled meetings – with a choice of cloud-based or premise based video collaboration solutions from Vertical.



## Nurse Call Systems

Provide patients with immediate access to the care they need via Vertical's nurse call systems featuring wireless emergency call buttons for instant caregiver and nurse alerts.



## Vertical Total Protection Plan

Vertical also offers a comprehensive service and support program to protect your business communications needs today and in the future. Whether you lease or purchase a Vertical communications system, the Vertical Total Protection Plan (TPP) considers all the costs associated with the operation of your system, and protects you from the risks and uncertainties associated with ownership and management of advanced technology.



With Vertical's fixed-cost TPP, you'll know exactly what it costs to maintain and operate your system for up to eight years. The plan also includes:

- Full Service & Warranty
- Protection from Technology Obsolescence with Upgrade & Recast Flexibility
- System Software Upgrades
- System Training
- Guaranteed Renewal Options

For more information on communications solutions from Vertical Communications®, visit [www.vertical.com](http://www.vertical.com) or call 1-877-VERTICAL.

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