

ViewPoint Web

Real-time, Browser-based Business Communications



Vertical is taking its award-winning ViewPoint unified communications client to all new heights. Now you can get the same features and functionality at the core of every Vertical Wave® IP Communications Platform – in the cloud.

Designed to support today’s time-sensitive workflows in our always-on business environment, ViewPoint Web™ is a web-based application that turns almost any PC or Mac-based browser with a speaker and microphone into a complete business communications portal. Simply sign in through Vertical’s AppCenter for anywhere, anytime access to a comprehensive communications and collaboration feature set, including voice, video, chat, IM, presence, session recording and archiving, visual voice mail and more.

Lower operating costs with cloud-based access to communications

ViewPoint Web is included with every Wave IP at no extra charge. Part of Vertical’s hybrid cloud offering, it enables customers to combine the capabilities of their on-premise Wave IP platform with today’s rapidly evolving cloud technologies in a single, highly flexible cost-effective tool.



ViewPoint Web offers an intuitive feature set with extensive call control, data integration and more to enable highly customized, efficient communications and collaboration in the cloud – without the expense of third-party audio bridges, or need to download any additional hardware or software on the server or end-user side.

Ubiquitous access to enterprise-grade voice, video and IM communications

ViewPoint Web provides secure, one-on-one and simultaneous multi-party communications via voice, video, chat and IM with just one click. No need to log in through a Virtual Private Network (VPN). You can even switch seamlessly from voice to video conferences without interrupting the conversation.*

A feature-rich UC client, ViewPoint Web includes:

- Secure, single-click anytime access and initiation of voice, video, IM and chat sessions directly through your browser – no need to log in through VPN
- Enterprise quality WebRTC voice and video for real-time, person-to-person and multi-party communication and collaboration
- Flexibility to take calls via your browser, desk phone, or other portable device
- Ad hoc conferencing for online meetings on the fly with no additional downloads or scheduling tools
- One-touch call recording of any session
- Real-time notes capability to attach comments to any session – phone, chat, video – that stay “connected” to the contact and conversation for greater context
- Session logs for storing all voice, video and chat conversations for as long as you need them
- Dedicated, always-on “lounge” for quick audio conference calls
- Automatic application updates delivered via the cloud – no new software releases to remember or download



*Automatically escalate voice calls and IMs to video chats with a single click. (*Multi-party web and video conference powered by Vertical Meetings™, sold separately.)*

For more information on solutions from Vertical Communications®, call 1-877-VERTICAL, or visit www.vertical.com.

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